

# AXIS RADIUS TECHNOLOGIES LLC

## PRIVACY POLICY

Effective Date: January 20, 2026

**This Privacy Policy describes how Axis Radius Technologies LLC collects, uses, and protects your personal information. By using our Services, you consent to the practices described in this Policy.**

### 1. INFORMATION WE COLLECT

**1.1 Information You Provide Directly:** • Account registration information (name, email, phone number, company name) • Billing and payment information • Communications with us (support requests, feedback, inquiries) • Content you upload or submit through the Services • Survey responses and feedback  
**1.2 Information Collected Automatically:** • Device information (IP address, browser type, operating system, device identifiers) • Usage data (pages visited, features used, time spent, click patterns) • Log data (access times, error reports, system activity) • Cookies and similar tracking technologies  
**1.3 Information from Third Parties:** • Data from business partners and integrations • Publicly available information • Information from identity verification services

### 2. HOW WE USE YOUR INFORMATION

We use the information we collect for the following purposes: • Providing and Improving Services: To deliver, maintain, and enhance our Services • Account Management: To create and manage your account, process transactions • Communication: To respond to inquiries, send service updates, and provide support • Security: To detect, prevent, and address fraud, security threats, and technical issues • Legal Compliance: To comply with legal obligations and enforce our terms • Analytics: To analyze usage patterns and improve user experience • Marketing: To send promotional communications (with your consent where required) • Research and Development: To develop new products, features, and services

### 3. INFORMATION SHARING AND DISCLOSURE

**We may share your information in the following circumstances:**

**3.1 Service Providers:** With third-party vendors who perform services on our behalf (hosting, payment processing, analytics, customer support)  
**3.2 Business Transfers:** In connection with a merger, acquisition, or sale of assets  
**3.3 Legal Requirements:**

## **When required by law, legal process, or government request 3.4 Protection of Rights: To protect the rights, property, or safety of Axis Radius Technologies LLC, our users, or the public 3.5 With Your Consent: When you have given explicit consent to share your information We do not sell your personal information to third parties.**

### **4. DATA RETENTION**

We retain your personal information for as long as necessary to: • Provide the Services and fulfill the purposes described in this Policy • Comply with legal obligations and resolve disputes • Enforce our agreements and protect our legal rights When we no longer need your information, we will securely delete or anonymize it. Backup copies may be retained for a reasonable period for disaster recovery purposes.

### **5. DATA SECURITY**

We implement industry-standard technical and organizational security measures to protect your information, including: • Encryption of data in transit and at rest • Access controls and authentication requirements • Regular security assessments and audits • Employee training on data protection • Incident response procedures While we strive to protect your information, no method of transmission over the Internet or electronic storage is 100% secure. We cannot guarantee absolute security.

### **6. YOUR RIGHTS AND CHOICES**

Depending on your location, you may have the following rights: 6.1 Access: Request access to the personal information we hold about you 6.2 Correction: Request correction of inaccurate or incomplete information 6.3 Deletion: Request deletion of your personal information 6.4 Portability: Request a copy of your data in a portable format 6.5 Opt-Out: Opt out of marketing communications and certain data processing 6.6 Restriction: Request restriction of processing of your information 6.7 Objection: Object to processing based on legitimate interests To exercise these rights, contact us at {COMPANY\_EMAIL}. We will respond within the timeframe required by applicable law.

### **7. COOKIES AND TRACKING TECHNOLOGIES**

We use cookies and similar technologies to: • Remember your preferences and settings • Authenticate users and prevent fraud • Analyze usage and improve our Services • Deliver relevant content and advertisements You can control cookies through your browser settings. Note that disabling cookies may affect the functionality of our Services. Types of cookies we use: • Essential Cookies: Required for basic functionality • Performance Cookies: Help us understand how users interact with our Services • Functional Cookies: Remember your preferences and choices • Advertising Cookies: Deliver relevant advertisements (where applicable)

### **8. INTERNATIONAL DATA TRANSFERS**

Your information may be transferred to and processed in countries other than your country of residence. We implement appropriate safeguards for international transfers, including: • Standard contractual clauses approved by regulatory authorities • Data processing agreements with our service providers • Compliance with

applicable data transfer frameworks By using our Services, you consent to the transfer of your information to the United States and other jurisdictions where we operate.

## **9. CHILDREN'S PRIVACY**

Our Services are not directed to children under 18 years of age. We do not knowingly collect personal information from children. If we become aware that we have collected information from a child without parental consent, we will take steps to delete that information. If you believe we have collected information from a child, please contact us immediately.

## **10. CALIFORNIA PRIVACY RIGHTS (CCPA)**

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA): • Right to Know: What personal information we collect, use, and disclose • Right to Delete: Request deletion of your personal information • Right to Opt-Out: Opt out of the sale of personal information (we do not sell personal information) • Right to Non-Discrimination: We will not discriminate against you for exercising your rights To submit a request, contact us at {COMPANY\_EMAIL} or call our designated number.

## **11. EUROPEAN PRIVACY RIGHTS (GDPR)**

If you are located in the European Economic Area (EEA), you have additional rights under the General Data Protection Regulation (GDPR): • Legal Basis: We process your data based on consent, contract performance, legal obligations, or legitimate interests • Data Subject Rights: Access, rectification, erasure, restriction, portability, and objection • Supervisory Authority: You have the right to lodge a complaint with a data protection authority Our EU representative can be contacted at {COMPANY\_EMAIL}.

## **12. THIRD-PARTY LINKS AND SERVICES**

Our Services may contain links to third-party websites or integrate with third-party services. We are not responsible for the privacy practices of these third parties. We encourage you to review their privacy policies before providing any information.

## **13. CHANGES TO THIS POLICY**

We may update this Privacy Policy from time to time. We will notify you of material changes by: • Posting the updated policy on our website • Updating the effective date • Sending notification via email or through the Services (where appropriate) Your continued use of the Services after changes become effective constitutes acceptance of the revised Policy.

## **14. CONTACT US**

**For questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us: Axis Radius Technologies LLC 1712 Pioneer Ave, Suite 500, Cheyenne, WY 82001 Email: [privacy@axisradius.com](mailto:privacy@axisradius.com) Website: [www.axisradius.com](http://www.axisradius.com) Data Protection Officer: [legal@axisradius.com](mailto:legal@axisradius.com)**